

TASMANIAN HEALTH ORGANISATIONS ACT 2011
REVOCATION OF MINISTERIAL CHARTER UNDER SECTION 39

We, Michael Darrel Joseph Ferguson, Minister for Health, and Peter Carl Gutwein, Treasurer, as the responsible Ministers acting pursuant to and in accordance with section 39 of the *Tasmanian Health Organisations Act 2011*, hereby give notice that the Ministerial Charter of Tasmanian Health Organisation–North is revoked, with effect on 1 July 2015.

Dated this *24th* day of *June* 2015



Michael Darrel Joseph Ferguson
Minister for Health



Peter Carl Gutwein
Treasurer

TASMANIAN
HEALTH
SERVICE



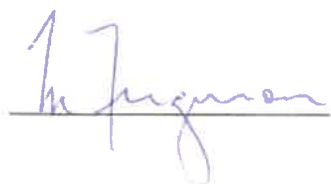
TASMANIAN HEALTH ORGANISATIONS ACT 2011

MINISTERIAL CHARTER

31 July 2015

Tasmanian Health Service

This Ministerial Charter is jointly approved by:

A handwritten signature in blue ink, appearing to read "The Hon. [Name]", written over a horizontal line.

Minister for Health

Date: 21 July 2015

A handwritten signature in blue ink, appearing to read "A. [Name]", written over a horizontal line.

Treasurer

Date: 24.7.15

Introduction

This Ministerial Charter has been prepared in consultation with the Tasmanian Health Service (THS) Governing Council and in accordance with sections 39 and 40 of the *Tasmanian Health Organisations Act 2011* (the Act), which require the Minister for Health and the Treasurer, as the responsible Ministers under the Act, to outline their broad policy expectations for the Tasmanian Health Organisation (THO) – being the THS. It takes effect from 1 July 2015 and replaces the Ministerial Charters of the former THOs dated 12 September 2012. This Ministerial Charter remains in effect until it is amended or revoked by the responsible Ministers.

The THS must comply with this Ministerial Charter as per section 41 of the Act. Compliance with the Ministerial Charter may be demonstrated through acceptance by the responsible Ministers of the THS Corporate Plan and the THS meeting the objectives that it sets out in that Plan and conducting its business and affairs in a manner consistent with the Ministerial Charter.

Context

The amalgamation of the three THOs to form the THS from 1 July 2015 is a key component of the Tasmanian Government's *One State, One Health System, Better Outcomes* reform program. The goal of the reforms is to give Tasmanians a better health system – a complete, statewide system that places the interests of patients at the forefront of every decision. The Government's vision is for Tasmania to have the healthiest population in Australia by 2025 and a world-class health system where people get treatment and support when they need it. The focus must be on "access to better care" rather than "better access to care".

Through meeting the broad policy expectations articulated in this Ministerial Charter, as well as achieving its purpose and fulfilling its functions as described in sections 10 and 11 of the Act, the THS will support the Government's vision and reform agenda.

Safety, Quality and Strategic Performance

The responsible Ministers expect the THS to:

- Deliver on the health-related commitments, strategies and initiatives of the Government, as advised by the responsible Ministers. Demonstrate an effective clinical governance structure that supports clinicians to provide safe, high quality health services to the Tasmanian community and is consistent with a Statewide Clinical Governance Framework.
- Achieve accreditation against standards aimed at safeguarding high standards of care, continuous quality improvement, best practice, education, training and research, including but not limited to the National Safety and Quality Health Service Standards.
- Operate as a single statewide service system and implement the Tasmanian Clinical Services Profile, Tasmanian Role Delineation Framework and any other outcomes from the *White Paper on Delivering Safe and Sustainable Clinical Services* in consultation with the Department of Health and Human Services (DHHS); Tasmanian Primary Health Network; the private healthcare sector; and other health service providers, consumers and the community to integrate and improve the delivery of health services across Tasmania.

- Work collaboratively with education, training and research organisations to achieve workforce sustainability, strengthen workforce planning, workforce development and research governance.
- Comply with the service priorities as detailed in the Service Agreement as informed from time to time by any Statement of Purchasing Intent issued by the Secretary of the DHHS and meet any other financial and performance targets, including but not limited to targets set in out in the THS' Service Agreement and Corporate Plan, that are set by the responsible Ministers or DHHS.
- Foster a positive organisational culture that focuses on improving the experience and outcomes for consumers and which promotes the organisation's values and highest standard of conduct and ethical behaviour at all levels of the THS workforce.

Financial and Resource Management Expectations

The responsible Ministers expect the THS to:

- Manage the organisation's budget within the allocation available, to efficiently and economically operate and maintain the facilities, assets and services under its control, and to efficiently and economically manage its resources to deliver the health services purchased by the Government.
- Provide to the responsible Ministers, DHHS, and the Department of Treasury and Finance any financial or budgetary information, estimates or projections as requested, to support transparent and collaborative financial management of health funding to deliver better outcomes for all Tasmanians;
- Establish processes and practices, and implement performance management arrangements, to ensure its chief executive officer and managers are accountable for: the organisation's resources, financial and otherwise; managing the organisation's budget and FTE establishment; achieving its financial and performance targets; delivering on the health-related commitments and initiatives of the Government; and providing high quality financial and budgetary information in a timely manner.
- Identify and implement operational efficiencies and productivity measures, including methods to reduce costs and manage staffing sustainably, and increase own source revenue consistent with safe operating practices.

Risk Management

The responsible Ministers expect the THS to:

- Implement an integrated statewide risk management framework, including risk identification, analysis, evaluation and treatment.
- Monitor and report significant risks and mitigation strategies to the responsible Ministers and DHHS in a timely manner.

Communication

The responsible Ministers expect that the THS to:

- Have in place a communication protocol relating to communication with internal and external stakeholders consistent with whole of Government requirements which is approved by the responsible Ministers.